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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:) Docket No.: 23453-017-401
Hannes EBERLE *et al.*) Confirmation No.: 3570
Serial No.: 10/072,898) Examiner: Roland G. Foster
Filed: February 12, 2002) Group Art Unit: 2645

For: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF
PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES WITH CUSTOMIZED MESSAGE
DEPENDING ON RECIPIENT

INFORMATION DISCLOSURE STATEMENT (IDS)

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Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicants
hereby make of record in the above-identified application the documents listed on the attached
Form PTO-1449.

Applicants have listed publication dates on the attached PTO-1449 based on information
presently available to the undersigned. However, the listed publication dates should not be
construed as an admission that the information was actually published on the date indicated.
Where the publication date of a listed document does not provide a month of publication, the
year of publication of the listed document is sufficiently earlier than the effective U.S. filing date
and any foreign priority date so that the month of publication is not an issue.

Applicants reserve the right to establish the patentability of the claimed invention over any of the information provided herewith, and/or to prove that this information may not be prior art, and/or to prove that this information may not be enabling for the teachings purportedly offered.

This Information Disclosure Statement is being filed before the mailing date of a first Office Action on the merits. No certification or fee is required. 37 C.F.R. 1.97(b).

These documents were cited by or submitted to the Office in Application No. 09/455,527, filed December 7, 1999, which is relied upon for an earlier filing date under 35 U.S.C. § 120. Thus copies of these documents are not attached. 37 C.F.R. § 1.98(d).

It is respectfully requested that the Examiner initial and return a copy of the enclosed PTO-1449.

Respectfully submitted,

MINTZ, LEVIN, COHN, FERRIS, GLOVSKY
and POPEO, P.C.

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Dated: May 15, 2003


**INFORMATION DISCLOSURE CITATION
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23453-017-401	10/072,898
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Filing Date	Group Art Unit
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U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	REF	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	1A	4,156,868	05/29/79	Levinson			
	1B	4,554,418	11/01/85	Toy			
	1C	4,757,525	07/12/88	Matthews et al.			
	1D	4,788,643	11/29/88	Trippe et al.			
	1E	4,811,379	03/07/89	Grandfield			
	1F	4,812,843	03/14/89	Champion, III et al.			
	1G	4,837,798	06/06/89	Cohen et al.			
	1H	4,868,866	09/19/89	Williams, Jr.			
	1I	4,941,168	07/10/90	Kelly, Jr.			
	1J	4,942,616	07/17/90	Linstroth et al.			
	1K	4,953,085	08/28/90	Atkins			
	1L	4,989,141	01/29/91	Lyons et al.			
	1M	5,021,953	06/04/91	Webber et al.			
	1N	5,187,735	02/16/93	Herrero Garcia et al.			
	1O	5,189,608	02/23/93	Lyons et al.			
	1P	5,214,689	05/25/93	O'Sullivan			
	1Q	5,270,922	12/14/93	Higgins			
	1R	5,371,787	12/06/94	Hamilton			
	1S	5,404,400	04/04/95	Hamilton			
	1T	5,406,626	04/11/95	Ryan			
	1U	5,444,768	08/22/95	Lemaire et al.			
	1V	5,479,491	12/26/95	Herrero Garcia et al.			
	1W	5,524,051	06/04/96	Ryan			
	1X	5,572,643	11/05/96	Judson			
	1Y	5,576,951	11/19/96	Lockwood			

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	2A	5,577,165	11/19/96	Takebayashi et al.			
	2B	5,604,528	02/18/97	Edwards et al.			
	2C	5,630,060	05/13/97	Tang et al.			
	2D	5,638,424	06/10/97	Denio et al.			
	2E	5,638,425	06/10/97	Meador, III et al.			
	2F	5,689,650	11/18/97	McClelland et al.			
	2G	5,692,181	11/25/97	Anand et al.			
	2H	5,706,442	01/06/98	Anderson et al.			
	2I	5,710,889	01/20/98	Clark et al.			
	2J	5,712,901	01/27/98	Meermans			
	2K	5,715,370	02/03/98	Luther et al.			
	2L	5,717,923	02/10/98	Dedrick			
	2M	5,721,827	02/24/98	Logan et al.			
	2N	5,724,410	03/03/98	Parvulescu et al.			
	2O	5,724,525	03/03/98	Beyers, II et al.			
	2P	5,732,398	03/24/98	Tagawa			
	2Q	5,737,393	04/07/98	Wolf			
	2R	5,742,775	04/21/98	King			
	2S	5,751,790	05/12/98	Makihata			
	2T	5,751,806	05/12/98	Ryan			
	2U	5,757,644	05/26/98	Jorgensen et al.			
	2V	5,758,088	05/26/98	Bezaire et al.			
	2W	5,761,432	06/02/98	Bergholm et al.			
	2X	5,764,736	06/09/98	Shachar et al.			
	2Y	5,765,028	06/09/98	Gladden			
	2Z	5,771,276	06/23/98	Wolf			
	2AA	5,781,735	07/14/98	Southard			
	2BB	5,781,886	07/14/98	Tsujuchi			
	2CC	5,787,151	07/28/98	Nakatsu et al.			

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*EXAMINER INITIAL	REF	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	3A	5,787,278	07/28/98	Barton et al.			
	3B	5,790,936	08/04/98	Dinkins			
	3C	5,793,980	08/11/98	Glaser et al.			
	3D	5,797,124	08/18/98	Walsh et al.			
	3E	5,799,063	08/25/98	Krane			
	3F	5,802,488	09/01/98	Edatsune			
	3G	5,802,526	09/01/98	Fawcett et al.			
	3H	5,809,415	09/15/98	Rossmann			
	3I	5,819,220	10/06/98	Sarukkai et al.			
	3J	5,825,856	10/20/98	Porter et al.			
	3K	5,838,252	11/17/98	Kikinis			
	3L	5,838,768	11/17/98	Sumar et al.			
	3M	5,848,397	12/08/98	Marsh et al.			
	3N	5,850,433	12/15/98	Rondeau			
	3O	5,852,811	12/22/98	Atkins			
	3P	5,852,819	12/22/98	Beller			
	3Q	5,864,827	01/26/99	Wilson			
	3R	5,864,828	01/26/99	Atkins			
	3S	5,867,153	02/02/99	Grandcolas et al.			
	3T	5,870,454	02/09/99	Dahlen			
	3U	5,870,724	02/09/99	Lawlor et al.			
	3V	5,872,921	02/16/99	Zahariev et al.			
	3W	5,872,926	02/16/99	Levac et al.			
	3X	5,878,403	03/02/99	DeFrancesco et al.			
	3Y	5,884,262	03/16/99	Wise et al.			
	3Z	5,884,266	03/16/99	Dvorak			
	3AA	5,884,285	03/16/99	Atkins			
	3BB	5,884,312	03/16/99	Dustan et al.			
	3CC	5,890,140	03/30/99	Clark et al.			

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	4A	5,893,905	04/13/99	Main et al.			
	4B	5,907,598	05/25/99	Mandalia et al.			
	4C	5,911,135	06/08/99	Atkins			
	4D	5,913,202	06/15/99	Motoyama			
	4E	5,915,001	06/22/99	Uppaluru			
	4F	5,915,238	06/22/99	Tjaden			
	4G	5,918,225	06/29/99	White et al.			
	4H	5,918,232	06/29/99	Pouschine et al.			MAY 16 2003
	4I	5,920,848	07/06/99	Schutzer et al.			
	4J	5,923,736	07/13/99	Shachar			Technology Center 2600
	4K	5,924,068	07/13/99	Richard et al.			
	4L	5,926,789	07/20/99	Barbara et al.			
	4M	5,933,816	08/03/99	Zeanah et al.			
	4N	5,940,818	08/17/99	Malloy et al.			
	4O	5,943,399	08/24/99	Bannister et al.			
	4P	5,943,410	08/24/99	Shaffer et al.			
	4Q	5,943,677	08/24/99	Hicks			
	4R	5,945,989	08/31/99	Freishtat et al.			
	4S	5,946,666	08/31/99	Nevo et al.			
	4T	5,948,040	09/07/99	DeLorme et al.			
	4U	5,950,165	09/07/99	Shaffer et al.			
	4V	5,953,392	09/14/99	Rhie et al.			
	4W	5,956,693	09/21/99	Geerlings et al.			
	4X	5,963,641	10/05/99	Crandall et al.			
	4Y	5,970,122	10/19/99	LaPorta et al.			
	4Z	5,970,124	10/19/99	Csaszar et al.			
	4AA	5,974,441	10/26/99	Rogers et al.			
	4BB	5,978,766	11/02/99	Luciw			
	4CC	5,978,796	11/02/99	Malloy et al.			

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	5A	5,983,184	11/09/99	Noguchi			
	5B	5,991,365	11/23/99	Pizano et al.			
	5C	5,996,006	11/30/99	Speicher			
	5D	6,003,009	12/14/99	Nishimura			
	5E	6,009,383	12/28/99	Mony			
	5F	6,012,066	01/04/00	Discount et al.			
	5G	6,012,083	01/04/00	Savitzky et al.			
	5H	6,014,427	01/11/00	Hanson et al.			
	5I	6,014,428	01/11/00	Wolf			
	5J	6,014,429	01/11/00	LaPorta et al.			
	5K	6,016,335	01/18/00	Lacy et al.			
	5L	6,016,336	01/18/00	Hanson			
	5M	6,018,710	01/25/00	Wynblatt et al.			
	5N	6,021,181	02/01/00	Miner et al.			
	5O	6,023,714	02/08/00	Hill et al.			
	5P	6,026,087	02/15/00	Mirashrafi et al.			
	5Q	6,031,836	02/29/00	Haserodt			
	5R	6,038,561	03/14/00	Snyder et al.			
	5S	6,047,327	04/04/00	Tso et al.			
	5T	6,055,513	04/25/00	Katz et al.			
	5U	6,064,980	05/16/00	Jacobi et al.			
	5V	6,078,924	06/20/00	Ainsbury et al.			
	5W	6,094,655	07/25/00	Rogers et al.			
	5X	6,101,241	08/08/00	Boyce et al.			
	5Y	6,101,473	08/08/00	Scott et al.			
	5Z	6,115,693	09/05/00	McDonough et al.			
	5AA	6,151,601	11/21/00	Papierniak et al.			
	5BB	6,154,766	11/28/00	Yost et al.			
	5CC	6,167,383	12/26/00	Henson			
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